

User Manual

# GETTING STARTED? EASY.



ZSLN2321

EN User Manual  
Dishwasher

# ZANUSSI

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## SAFETY INFORMATION

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Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

### **CHILDREN AND VULNERABLE PEOPLE SAFETY**

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children between 3 and 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Do not let children play with the appliance.
- Keep detergents away from children.
- Keep children and pets away from the appliance when the door is open.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

### **GENERAL SAFETY**

- This appliance is intended to be used in household and similar applications such as:
  - farm houses; staff kitchen areas in shops, offices and other working environments;
  - by clients in hotels, motels, bed & breakfast and other residential type environments.

- Do not change the specification of this appliance.
- The operating water pressure (minimum and maximum) must be between 0.5 (0.05) / 8 (0.8) bar (MPa)
- Follow the maximum number of 10 place settings.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.
- Put the cutlery in the cutlery basket with the sharp ends pointing down or put them in the cutlery drawer in a horizontal position with the sharp edges down.
- Do not leave the appliance with the open door unattended to avoid stepping accidentally onto it.
- Before any maintenance operation, deactivate the appliance and disconnect the mains plug from the socket.
- Do not use high pressure water sprays and/or steam to clean the appliance.
- If the appliance has ventilation openings in the base, they must not be covered e.g. by a carpet.
- The appliance is to be connected to the water mains using the new supplied hose-sets. Old hose sets must not be reused.

## SAFETY INSTRUCTIONS

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### INSTALLATION



**WARNING!** Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Do not use the appliance before installing it in the built-in structure due to safety manner.
- Follow the installation instructions supplied with the appliance.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Do not install or use the appliance where the temperature is less than 0 °C.
- Install the appliance in a safe and suitable place that meets installation requirements.

### ELECTRICAL CONNECTION



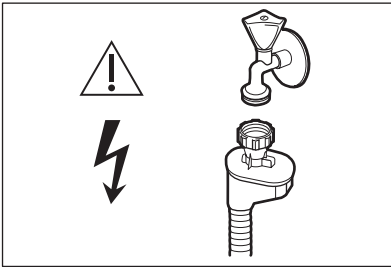
**WARNING!** Risk of fire and electric shock.

- The appliance must be earthed.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Should the mains cable need to be replaced, this must be carried out by our Authorised Service Centre.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

- This appliance is fitted with a 13 A mains plug. If it is necessary to change the mains plug fuse, use only a 13 A ASTA (BS 1362) fuse (UK and Ireland only).

### WATER CONNECTION

- Do not cause damage to the water hoses.
- Before connection to new pipes, pipes not used for a long time, where repair work has been carried out or new devices fitted (water meters, etc.), let the water flow until it is clean and clear.
- Ensure that there are no visible water leaks during and after the first use of the appliance.
- The water inlet hose has a safety valve and a sheath with an inner mains cable.



**WARNING!** Dangerous voltage.

- If the water inlet hose is damaged, immediately close the water tap and disconnect the mains plug from the mains socket. Contact the Authorised Service Centre to replace the water inlet hose.

### USE

- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Dishwasher detergents are dangerous. Follow the safety instructions on the detergent packaging.
- Do not drink and play with the water in the appliance.

## PRODUCT DESCRIPTION



The graphics below is just a general product overview. For more detailed information, refer to other chapters and/or documents provided with the appliance.

- Do not remove the dishes from the appliance until the programme is complete. Some detergent may remain on the dishes.
- Do not store items or apply pressure on the open door of the appliance.
- The appliance can release hot steam if you open the door while a programme operates.

### SERVICE

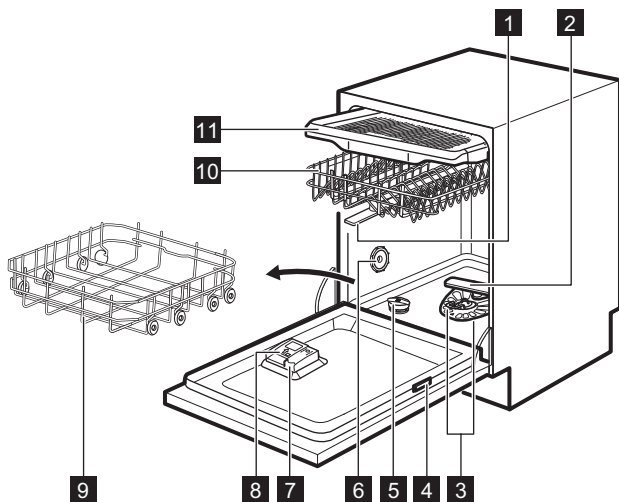
- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Please note that self-repair or non-professional repair can have safety consequences and might void the guarantee.
- The following spare parts will be available for 7 years after the model has been discontinued: motor, circulation and drain pump, heaters and heating elements, including heat pumps, piping and related equipment including hoses, valves, filters and aquastops, structural and interior parts related to door assemblies, printed circuit boards, electronic displays, pressure switches, thermostats and sensors, software and firmware including reset software. Please note that some of these spare parts are only available to professional repairers, and that not all spare parts are relevant for all models.
- The following spare parts will be available for 10 years after the model has been discontinued: door hinge and seals, other seals, spray arms, drain filters, interior racks and plastic peripherals such as baskets and lids.

### DISPOSAL



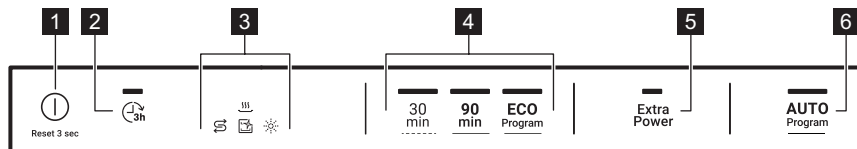
**WARNING!** Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door catch to prevent children and pets to get closed in the appliance.







- |                           |                              |
|---------------------------|------------------------------|
| <b>1</b> Upper spray arms | <b>7</b> Rinse aid dispenser |
| <b>2</b> Lower spray arm  | <b>8</b> Detergent dispenser |
| <b>3</b> Filters          | <b>9</b> Lower basket        |
| <b>4</b> Rating plate     | <b>10</b> Upper basket       |
| <b>5</b> Salt container   | <b>11</b> Cutlery drawer     |
| <b>6</b> Air vent         |                              |

## CONTROL PANEL



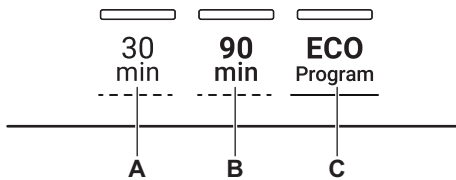
- |                                     |                                |
|-------------------------------------|--------------------------------|
| <b>1</b> On/Off button/Reset button | <b>5</b> Extra Power button    |
| <b>2</b> Delay start button         | <b>6</b> AUTO programme button |
| <b>3</b> Indicators                 |                                |
| <b>4</b> Programme buttons          |                                |

## INDICATORS

Indicator	Description
	Rinse aid indicator. It is on when the rinse aid dispenser needs refilling. Refer to " <b>Before first use</b> ".
	Salt indicator. It is on when the salt container needs refilling. Refer to " <b>Before first use</b> ".
	Machine Care indicator. It is on when the appliance needs internal cleaning with the Machine Care programme. Refer to " <b>Care and cleaning</b> ".
	Drying phase indicator. It is on when a programme with the drying phase is selected. It flashes when the drying phase operates. Refer to " <b>Programme selection</b> ".

## PROGRAMME SELECTION

### PROGRAMMES



- A.**
- 30 min is the shortest programme suitable for washing a load with fresh and light soil.
  - Pre-rinse is a programme for rinsing off food remains from the dishes. It prevents odours forming in the appliance. Do not use detergent with this programme.
- B.** 90 min is a programme suitable for washing and drying normally soiled items.

- C.** ECO is the longest programme offering the most efficient use of energy and water consumption for crockery and cutlery with normal soil. This is the standard programme for test institutes. <sup>1)</sup>

### EXTRA POWER

This option improves the washing results of the selected programme. It increases the wash temperature and duration.

### AUTO

This program automatically adjusts the wash cycle to the type of load.

The appliance senses the degree of soil and the amount of dishes in the baskets. It adjusts the temperature and quantity of water as well as the wash duration.

### PROGRAMMES OVERVIEW

Programme	Type of load	Degree of soil	Programme phases	Options
30 min	<ul style="list-style-type: none"> <li>Crockery</li> <li>Cutlery</li> </ul>	<ul style="list-style-type: none"> <li>Fresh</li> </ul>	<ul style="list-style-type: none"> <li>Wash 50 °C</li> <li>Intermediate rinse</li> <li>Final rinse 45 °C</li> <li>AirDry</li> </ul>	<ul style="list-style-type: none"> <li>Extra Power</li> </ul>
Pre-rinse	<ul style="list-style-type: none"> <li>All types of loads</li> </ul>	<ul style="list-style-type: none"> <li>All degrees of soil</li> </ul>	<ul style="list-style-type: none"> <li>Prewash</li> </ul>	Options are not applicable to this programme.

<sup>1)</sup> This programme is used to assess compliance with the Ecodesign Commission Regulation (EU) 2019/2022.

Programme	Type of load	Degree of soil	Programme phases	Options
90 min	<ul style="list-style-type: none"> <li>▪ Crockery</li> <li>▪ Cutlery</li> <li>▪ Pots</li> <li>▪ Pans</li> </ul>	<ul style="list-style-type: none"> <li>▪ Normal</li> <li>▪ Lightly dried-on</li> </ul>	<ul style="list-style-type: none"> <li>▪ Wash 60 °C</li> <li>▪ Intermediate rinse</li> <li>▪ Final rinse 55 °C</li> <li>▪ Drying</li> <li>▪ AirDry</li> </ul>	<ul style="list-style-type: none"> <li>▪ Extra Power</li> </ul>
ECO	<ul style="list-style-type: none"> <li>▪ Crockery</li> <li>▪ Cutlery</li> <li>▪ Pots</li> <li>▪ Pans</li> </ul>	<ul style="list-style-type: none"> <li>▪ Normal</li> <li>▪ Lightly dried-on</li> </ul>	<ul style="list-style-type: none"> <li>▪ Prewash</li> <li>▪ Wash 50 °C</li> <li>▪ Intermediate rinse</li> <li>▪ Final rinse 60 °C</li> <li>▪ Drying</li> <li>▪ AirDry</li> </ul>	<ul style="list-style-type: none"> <li>▪ Extra Power</li> </ul>
AUTO	<ul style="list-style-type: none"> <li>▪ Crockery</li> <li>▪ Cutlery</li> <li>▪ Pots</li> <li>▪ Pans</li> </ul>	The programme adjusts to all degrees of soil.	<ul style="list-style-type: none"> <li>▪ Prewash</li> <li>▪ Wash 50 - 60 °C</li> <li>▪ Intermediate rinse</li> <li>▪ Final rinse 55 °C</li> <li>▪ Drying</li> <li>▪ AirDry</li> </ul>	Options are not applicable to this programme.
Machine Care	<ul style="list-style-type: none"> <li>▪ No load</li> </ul>	The programme cleans the appliance interior. Refer to " <b>Care and cleaning</b> ".	<ul style="list-style-type: none"> <li>▪ Wash 65 °C</li> <li>▪ Intermediate rinse</li> <li>▪ Final rinse</li> <li>▪ AirDry</li> </ul>	Options are not applicable to this programme.

### Consumption values

Programme <sup>1)</sup>	Water (l)	Energy (kWh)	Duration (min)
30 min	7.9 - 9.7	0.543 - 0.664	30
Pre-rinse	2.8 - 3.4	0.011 - 0.014	15
90 min	8.5 - 10.4	0.743 - 0.909	90
ECO	9.9	0.739 <sup>2)</sup> /0.754 <sup>3)</sup>	240
AUTO	8.0 - 10.7	0.683 - 1.047	120 - 170
Machine Care	7.4 - 8.9	0.396 - 0.484	60

**1)** The pressure and the temperature of the water, the variations of the mains supply, the options and the quantity of dishes can change the values.

**2)** In accordance with the 1016/2010 regulation

**3)** In accordance with the 2019/2022 regulation

### Information for test institutes

To receive the necessary information for conducting performance tests (e.g. according to EN60436), send an email to:

[info.test@dishwasher-production.com](mailto:info.test@dishwasher-production.com)

In your request please include the product number code (PNC) found on the rating plate.

For any other questions regarding your dishwasher please refer to the service book provided with your appliance.

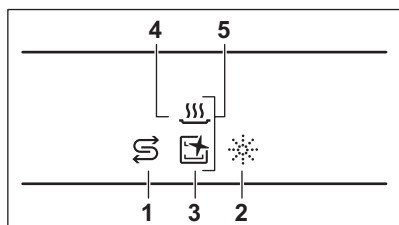
## BASIC SETTINGS

You can configure the appliance by changing basic settings according to your needs.

Number	Settings	Values	Description <sup>1)</sup>
1	Water hardness	From level 1 to level 10 (default: 5)	Adjust the level of the water softener according to the water hardness in your area.
2	Rinse aid level	From level 0 to level 8 (default: 5)	Adjust the level of the rinse aid according to the necessary dosage.
3	End sound	On Off (default)	Activate or deactivate the acoustic signal for the end of a programme.
4	Auto door open	On (default) Off	Activate or deactivate the AirDry.
5	Key tones	On (default) Off	Activate or deactivate the sound of the buttons when pressed.

1) For more details, refer to the information provided in this chapter.

You can change the basic settings in setting mode. When the appliance is in setting mode, the indicators on the control panel represent available settings. For each setting, a dedicated indicator flashes:



### THE WATER SOFTENER

The water softener removes minerals from the water supply, which would have a negative effect on the washing results and on the appliance.

The higher the content of these minerals, the harder your water is. Water hardness is measured in equivalent scales.

The water softener should be adjusted according to the hardness of the water in your area. Your local water authority can advise you on the hardness of the water in your area. It is important to set the right level of the water softener to assure good washing results.

### Water hardness

German degrees (°dH)	French degrees (°fH)	mmol/l	Clarke degrees	Water softener level
47 - 50	84 - 90	8.4 - 9.0	58 - 63	10



German degrees (°dH)	French degrees (°fH)	mmol/l	Clarke degrees	Water softener level
43 - 46	76 - 83	7.6 - 8.3	53 - 57	9
37 - 42	65 - 75	6.5 - 7.5	46 - 52	8
29 - 36	51 - 64	5.1 - 6.4	36 - 45	7
23 - 28	40 - 50	4.0 - 5.0	28 - 35	6
19 - 22	33 - 39	3.3 - 3.9	23 - 27	5 1)
15 - 18	26 - 32	2.6 - 3.2	18 - 22	4
11 - 14	19 - 25	1.9 - 2.5	13 - 17	3
4 - 10	7 - 18	0.7 - 1.8	5 - 12	2
<4	<7	<0.7	< 5	1 2)

1) Factory setting.

2) Do not use salt at this level.

**Regardless of the type of detergent used, set the proper water hardness level to keep the salt refill indicator active.**



Multi-tabs containing salt are not effective enough to soften hard water.

### Regeneration process

For the correct water softener operation, the resin of the softener device needs to be regenerated regularly. This process is automatic and is the part of the normal dishwasher operation.

When the prescribed quantity of water (see values in the table) has been used since the previous regeneration process, a new regeneration process will be initiated between the final rinse and the programme end.

Water softener level	Amount of water (l)
1	250
2	100
3	62
4	47
5	25
6	17
7	10

Water softener level	Amount of water (l)
8	5
9	3
10	3

In case of the high water softener setting, it may occur also in the middle of the programme, before the rinse (twice during a programme). Regeneration initiation has no impact on the cycle duration, unless it occurs in the middle of a programme or at the end of a programme with a short drying phase. In that cases, the regeneration prolongs the total duration of a programme by additional 5 minutes. Subsequently, the rinsing of the water softener that lasts 5 minutes may begin in the same cycle or at the beginning of the next programme. This activity increases the total water consumption of a programme by additional 4 litres and the total energy consumption of a programme by additional 2 Wh. The rinsing of the softener ends with a complete drain.

Each performed softener rinse (possible more than one in the same cycle) may prolong the programme duration by another 5 minutes when it occurs at any point at the beginning or in the middle of a programme.



All the consumption values mentioned in this section are determined in accordance with the currently applicable standard in laboratory conditions with water hardness 2.5mmol/L according to the 2019/2022 regulation (water softener: level 3).

The pressure and the temperature of water as well as the variations of the mains supply can change the values.

## THE RINSE AID LEVEL

The rinse aid helps to dry the dishes without streaks and stains. It is automatically released during the hot rinse phase. It is possible to set the released quantity of rinse aid.

When rinse aid chamber is empty, the rinse aid indicator is on notifying to refill rinse aid. If the drying results are satisfactory while using multi-tablets only, it is possible to deactivate the dispenser and the indicator. However, for best drying performance, always use rinse aid and keep the rinse aid indicator active.

To deactivate the rinse aid dispenser and indicator, set the level of rinse aid to 0.

## END SOUND

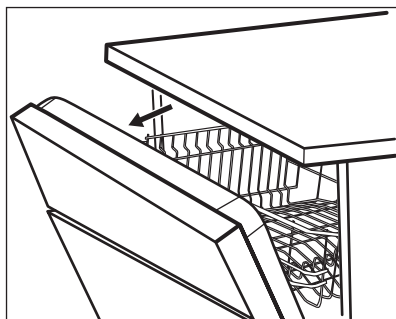
You can activate an acoustic signal that sounds when the programme is completed.



Acoustic signals sound also when a malfunction of the appliance occurs. It is not possible to deactivate these signals.

## AIRDRY

AirDry improves the drying results. The appliance door opens automatically during the drying phase and remains ajar.



AirDry is automatically activated with all programmes other than Pre-rinse.



**CAUTION!** Do not try to close the appliance door within 2 minutes after automatic opening. This can cause damage to the appliance.



**CAUTION!** If children have access to the appliance, we advise to deactivate AirDry. The automatic opening of the door may pose a danger.

## KEY TONES

The buttons on the control panel make a click sound when you press them. You can deactivate this sound.

## SETTING MODE

### How to enter setting mode

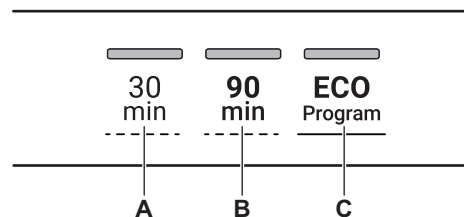
You can enter setting mode before starting a programme. You cannot enter setting mode while the programme is running.

To enter setting mode, press and hold simultaneously **30 min** and **ECO** for about 3 seconds.

- The light related to and the indicator flash.
- The indicators and are on.
- The lights related to the programme buttons are on.

### How to navigate in setting mode

You can navigate in setting mode using programme buttons.



- A. Previous** button
- B. OK** button
- C. Next** button


Use **Previous** and **Next** to switch between the basic settings and to change their value.

Use **OK** to enter the selected setting and to confirm changing its value.


## How to change a setting

Make sure the appliance is in setting mode.

1. Press **Previous** or **Next** until the indicator dedicated to the desired setting flashes.

The light related to  indicates the current setting value:

- For the settings with two values (on and off), the light is either on (= the setting is on) or off (= the setting is off).
  - For the settings with multiple values (levels), the light flashes. The number of flashes indicates the current setting value (e.g. 5 flashes + pause + 5 flashes... = level 5).
2. Press **OK** to enter the setting.
    - The indicator related to the setting is on.

- The other indicators are off.
- The light related to  indicates the current setting value.

3. Press **Previous** or **Next** to change the value.
4. Press **OK** to confirm the setting.
  - The new setting is saved.
  - The appliance returns to the setting selection.
5. Press and hold simultaneously **30 min** and **ECO** for about 3 seconds to exit setting mode.

The appliance returns to the programme selection.

The saved settings remain valid until you change them again.

## BEFORE FIRST USE

1. **Make sure that the current level of the water softener agrees with the hardness of the water supply. If not, adjust the level of the water softener.**
2. Fill the salt container.
3. Fill the rinse aid dispenser.
4. Open the water tap.
5. Start the programme 30 min to remove any residuals from the manufacturing process. Do not use detergent and do not put dishes in the baskets.

After starting the programme, the appliance recharges the resin in the water softener for up to 5 minutes. The washing phase starts only after this procedure is complete. The procedure is repeated periodically.

### THE SALT CONTAINER

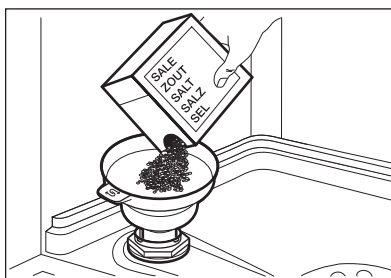


**CAUTION!** Use rough salt designed for dishwashers only. Fine salt increases the risk of corrosion.

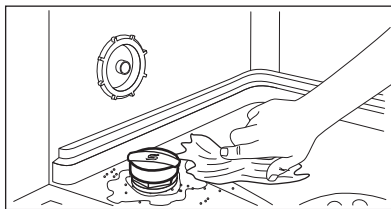
The salt is used to recharge the resin in the water softener and to assure good washing results in daily use.

### How to fill the salt container

1. Turn the cap of the salt container counterclockwise and remove it.
2. Put 1 litre of water in the salt container (only for the first time).
3. Fill the salt container with 1 kg of salt (until it is full).



4. Carefully shake the funnel by its handle to get the last granules inside.
5. Remove the salt around the opening of the salt container.

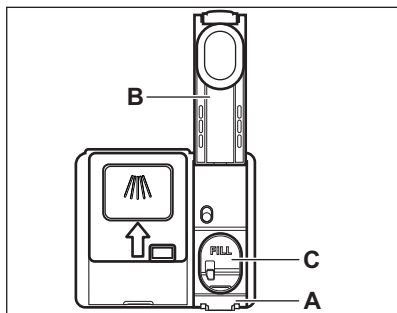


6. Turn the cap of the salt container clockwise to close the salt container.



**CAUTION!** Water and salt can come out of the salt container when you fill it. After you fill the salt container, immediately start a programme to prevent corrosion.


## HOW TO FILL THE RINSE AID DISPENSER



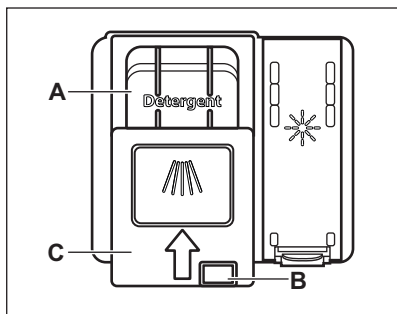
**CAUTION!** Only use rinse aid designed specifically for dishwashers.

1. Press the release element (A) to open the lid (B).
2. Pour the rinse aid in the dispenser (C) until the liquid reaches the marking "FILL".
3. Remove the spilled rinse aid with an absorbent cloth to prevent excessive foam formation.
4. Close the lid. Make sure that the lid locks into position.

## DAILY USE

1. Open the water tap.
2. Press and hold  until the appliance is activated.
3. Fill the salt container if it is empty.
4. Fill the rinse aid dispenser if it is empty.
5. Load the baskets.
6. Add the detergent.
7. Select and start a programme.
8. Close the water tap when the programme is complete.

### USING THE DETERGENT



**CAUTION!** Only use detergent designed specifically for dishwashers.

1. Press the release button (B) to open the lid (C).
2. Put the detergent in the compartment (A). You can use detergent in tablets, powder or gel.
3. If the programme has a prewash phase, put a small quantity of detergent on the inner part of the appliance door.
4. Close the lid. Make sure that the lid locks into position.

### HOW TO SELECT AND START A PROGRAMME

1. Press the button dedicated to the programme you want to set.

The light related to the button flashes.

2. Activate Extra Power if desired.
3. Close the appliance door to start the programme.

### HOW TO SELECT AND START THE PROGRAMME PRE-RINSE

1. To select Pre-rinse, press and hold **30 min** for 3 seconds.

The light related to the button flashes.



Extra Power is not applicable to this programme.

2. Close the appliance door to start the programme.

### HOW TO ACTIVATE EXTRA POWER

1. Select a programme.
2. Press **Extra Power**.

The light related to the button is on.



Extra Power is not a permanent option and must be activated every time before you start a programme.



It is not possible to activate or deactivate Extra Power while a programme is running.



Activating Extra Power increases the water and energy consumption as well as the programme duration.

## HOW TO SELECT AND START THE PROGRAMME AUTO

1. Press **AUTO**.

The light related to the button is on.



Extra Power is not applicable to this programme.

2. Close the appliance door to start the programme.

The appliance senses the type of load and adjusts a suitable wash cycle.

## HOW TO DELAY THE START OF A PROGRAMME

You can delay the start of the selected programme by 3 hours.

1. Select a programme.

2. Press

The light related to the button is on.

3. Close the appliance door to start the countdown.

During the countdown, it is not possible to change the programme selection.

When the countdown is complete, the programme starts.

## HOW TO CANCEL THE DELAY START WHILE THE COUNTDOWN OPERATES

Press and hold

The appliance returns to the programme selection.



If you cancel the delay start, you have to select the programme again.

## HINTS AND TIPS

### GENERAL

Follow the hints below to ensure optimal cleaning and drying results in daily use and to protect the environment.

- Washing dishes in the dishwasher as instructed in the user manual usually consumes less water and energy than washing dishes by hand.
- Load the dishwasher to its full capacity to save water and energy. For best cleaning results, arrange items in the baskets as instructed in the user manual and do not overload the baskets.
- Do not pre-rinse dishes by hand. It increases the water and energy consumption. When needed, select a programme with a prewash phase.

## HOW TO CANCEL A RUNNING PROGRAMME

Press and hold

The appliance returns to the programme selection.



Make sure that there is detergent in the detergent dispenser before you start a new programme.

## OPENING THE DOOR WHILE THE APPLIANCE OPERATES

Opening the door while a programme is running stops the appliance. It may affect the energy consumption and the programme duration. After closing the door, the appliance continues from the point of interruption.



If the door is opened for more than 30 seconds during the drying phase, the running programme ends. It does not happen if the door is opened by AirDry function.

## THE AUTO OFF FUNCTION

This function saves energy by switching the appliance off when it is not operating.

The function comes into operation automatically:

- When the programme is completed.
- After 5 minutes if a programme was not started.

## END OF THE PROGRAMME

When the programme is complete, the Auto Off function switches the appliance off automatically.

All buttons are inactive except for the on/off button.

- Remove larger residues of food from the dishes and empty cups and glasses before putting them inside the appliance.
- Soak or slightly scour cookware with firmly cooked-on or baked-on food before washing it in the appliance.
- Make sure that items in the baskets do not touch or cover each other. Only then can the water completely reach and wash the dishes.
- You can use dishwasher detergent, rinse aid and salt separately or you can use the multi-tablets (e.g. "All in 1"). Follow the instructions on the packaging.
- Select a programme according to the type of load and the degree of soil. ECO offers the most efficient use of water and energy consumption.

- To prevent limescale buildup inside the appliance:
  - Refill the salt container whenever necessary.
  - Use the recommended dosage of the detergent and rinse aid.
  - Make sure that the current level of the water softener agrees with the hardness of the water supply.
  - Follow the instructions in the chapter "**Care and cleaning**".

## USING SALT, RINSE AID AND DETERGENT

- Only use salt, rinse aid and detergent designed for dishwasher. Other products can cause damage to the appliance.
- In areas with hard and very hard water, we recommend to use basic dishwasher detergent (powder, gel, tablets containing no additional agents), rinse aid and salt separately for optimal cleaning and drying results.
- Detergent tablets do not fully dissolve with short programmes. To prevent detergent residues on the tableware, we recommend that you use tablets with long programmes.
- Always use the correct quantity of detergent. Insufficient dosage of detergent can result in poor cleaning results and hard-water filming or spotting on the items. Using too much detergent with soft or softened water results in detergent residues on the dishes. Adjust the amount of detergent based on the water hardness. Refer to the instructions on the detergent packaging.
- Always use the correct quantity of rinse aid. Insufficient dosage of rinse aid decreases the drying results. Using too much rinse aid results in bluish layers on the items.
- Make sure that the water softener level is correct. If the level is too high, the increased quantity of salt in the water might result in rust on cutlery.

## WHAT TO DO IF YOU WANT TO STOP USING MULTI-TABLETS

Before you start using separately detergent, salt and rinse aid, complete the following steps:

1. Set the highest level of the water softener.
2. Make sure that the salt and rinse aid containers are full.
3. Start the 30 min programme. Do not add detergent and do not put dishes in the baskets.

4. When the programme is completed, adjust the water softener according to the water hardness in your area.
5. Adjust the released quantity of rinse aid.

## BEFORE STARTING A PROGRAMME

Before you start the selected programme, make sure that:

- The filters are clean and correctly installed.
- The cap of the salt container is tight.
- The spray arms are not clogged.
- There is enough salt and rinse aid (unless you use multi-tablets).
- The arrangement of the items in the baskets is correct.
- The programme is suitable to the type of load and the degree of soil.
- The correct quantity of detergent is used.

## LOADING THE BASKETS

- Always use the whole space of the baskets.
- Use the appliance to wash dishwasher-safe items only.
- Do not wash in the appliance items made of wood, horn, aluminium, pewter and copper as they could crack, warp, get discoloured or pitted.
- Do not wash in the appliance items that can absorb water (sponges, household cloths).
- Put hollow items (cups, glasses and pans) with the opening facing downwards.
- Make sure that glasses do not touch each other.
- Put light items in the upper basket. Make sure that the items do not move freely.
- Put cutlery and small items in the cutlery drawer.
- Make sure that the spray arms can move freely before you start a programme.

## UNLOADING THE BASKETS

1. Let the tableware cool down before you remove it from the appliance. Hot items can be easily damaged.
2. First remove items from the lower basket, then from the upper basket.



After the programme is completed, water can still remain on the inside surfaces of the appliance.

# CARE AND CLEANING




**WARNING!** Before any maintenance other than running the programme Machine Care, deactivate the appliance and disconnect the mains plug from the main socket.



Dirty filters and clogged spray arms negatively affect the washing results. Check these elements regularly and, if necessary, clean them.

## MACHINE CARE

Machine Care is a programme designed to clean the appliance interior with optimal results. It removes limescale and grease buildup.

When the appliance senses the need for cleaning, the indicator  is on. Start the Machine Care programme to clean the appliance interior.

### How to start the Machine Care programme




Before starting the Machine Care programme, clean the filters and spray arms.

1. Use a descaler or a cleaning product designed specifically for dishwashers. Follow the instructions on the packaging. Do not put dishes in the baskets.
2. Press and hold simultaneously **Extra Power** and **AUTO** for about 3 seconds.

The indicators  and Extra Power flash.

3. Close the appliance door to start the programme.

When the programme is complete, the indicator  is off.

## INTERNAL CLEANING

- Carefully clean the appliance, including the rubber gasket of the door, with a soft damp cloth.
- Do not use abrasive products, abrasive cleaning pads, sharp tools, strong chemicals, scourer or solvents.
- To maintain the performance of your appliance, use a cleaning product designed specifically for dishwashers at least once every two months. Carefully follow the instructions on the packaging of the product.
- For optimal cleaning results, start the Machine Care programme.

## REMOVAL OF FOREIGN OBJECTS

Check the filters and the sump after each use of the dishwasher. Foreign objects (e.g. pieces of glass, plastic, bones or toothpicks, etc) decrease the cleaning performance and can cause damage to the drain pump.

1. Disassemble the filters system as instructed in this chapter.
2. Remove any foreign objects by hand.



**CAUTION!** If unable to remove the objects, contact an Authorised Service Centre.

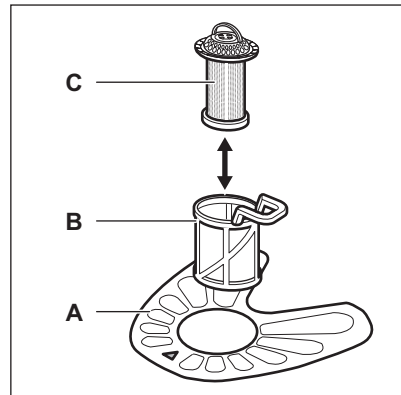
3. Reassemble the filters as instructed in this chapter.

## EXTERNAL CLEANING

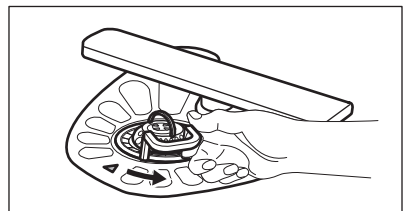
- Clean the appliance with a moist soft cloth.
- Only use neutral detergents.
- Do not use abrasive products, abrasive cleaning pads or solvents.

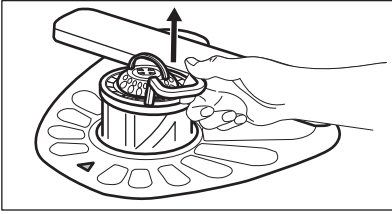
## CLEANING THE FILTERS

The filter system is made of 3 parts.

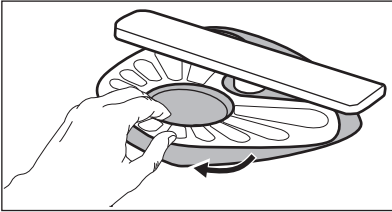


1. Turn the filter (B) counterclockwise and remove it.

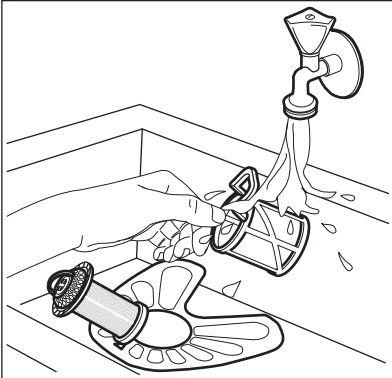




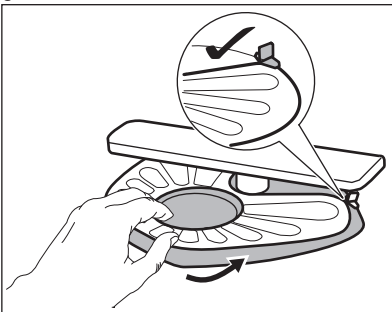
2. Remove the filter (C) out of filter (B).
3. Remove the flat filter (A).



4. Wash the filters.

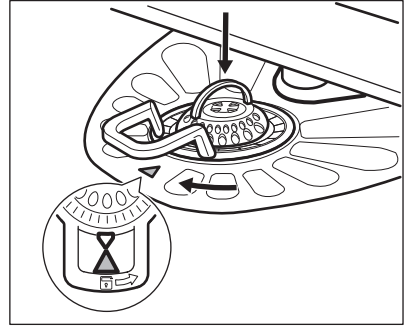


5. Make sure that there are no residues of food or soil in or around the edge of the sump.
6. Put back in place the flat filter (A). Make sure that it is correctly positioned under the 2 guides.



7. Reassemble the filters (B) and (C).

8. Put back the filter (B) in the flat filter (A). Turn it clockwise until it locks.

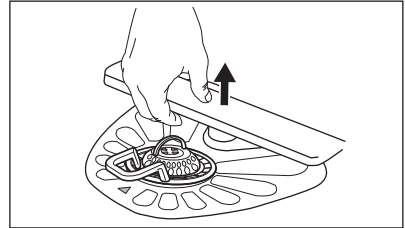


**CAUTION!** An incorrect position of the filters can cause bad washing results and damage to the appliance.

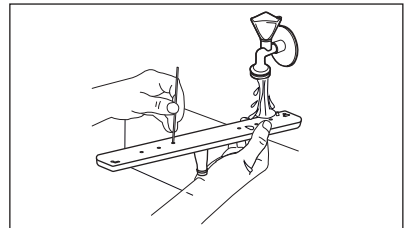
### CLEANING THE LOWER SPRAY ARM

We recommend to clean the lower spray arm regularly to prevent soil from clogging the holes. Clogged holes can cause unsatisfactory washing results.

1. To remove the lower spray arm, pull it upwards.

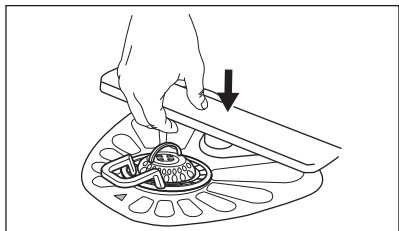


2. Wash the spray arm under running water. Use a thin pointed tool, e.g. a toothpick, to remove particles of soil from the holes.



3. To install the spray arm back, press it downwards.

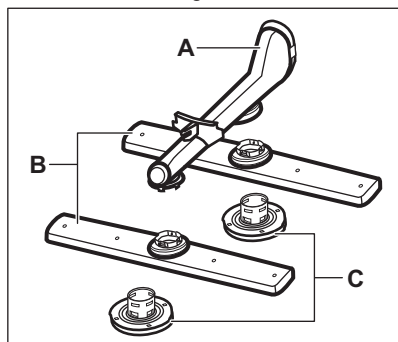




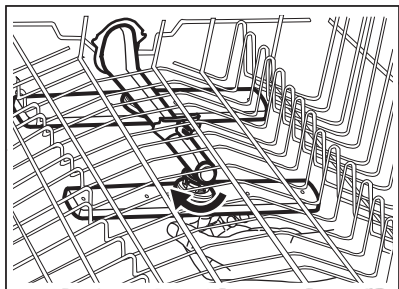
### CLEANING THE UPPER SPRAY ARMS

We recommend to clean the upper spray arms regularly to prevent soil from clogging the holes. Clogged holes can cause unsatisfactory washing results.

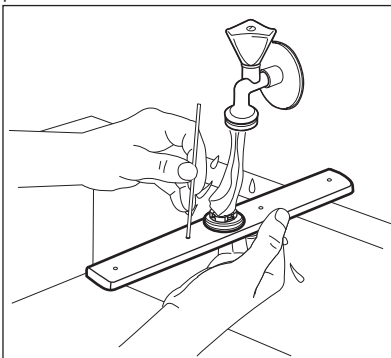
The upper spray arms are placed under the upper basket. The spray arms (B) are installed in the duct (A) with the mounting elements (C).



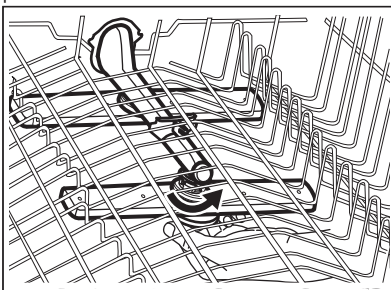
1. Pull out the upper basket.
2. To detach the spray arm, turn the mounting element clockwise.



3. Wash the spray arm under running water. Use a thin pointed tool, e.g. a toothpick, to remove particles of soil from the holes.



4. To install the spray arm back, insert the mounting element in the spray arm and fix it in the duct by turning it counterclockwise. Make sure that the mounting element locks into place.



# TROUBLESHOOTING



**WARNING!** Improper repair of the appliance may pose a danger to the safety of the user. Any repairs must be performed by qualified personnel.

Refer to the below table for information on possible problems.

With some problems, the lights related to the programme buttons flash intermittently to indicate a malfunction and the alarm code.

**The majority of problems that may occur can be solved without the need to contact an Authorised Service Centre.**

Problem and alarm code	Possible cause and solution
<p>You cannot activate the appliance.</p>	<ul style="list-style-type: none"> <li>▪ Make sure that the mains plug is connected to the mains socket.</li> <li>▪ Make sure that there is no damaged fuse in the fuse box.</li> </ul>
<p>The programme does not start.</p>	<ul style="list-style-type: none"> <li>▪ Make sure that the appliance door is closed.</li> <li>▪ If the delay start is set, cancel the setting or wait for the end of the countdown.</li> <li>▪ The appliance recharges the resin inside the water softener. The duration of the procedure is approximately 5 minutes.</li> </ul>
<p>The appliance does not fill with water.</p> <ul style="list-style-type: none"> <li>▪ The lights related to the programme buttons flash 1 time intermittently.</li> <li>▪ An acoustic signal sounds intermittently.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Make sure that the water tap is open.</li> <li>▪ Make sure that the pressure of the water supply is not too low. For this information, contact your local water authority.</li> <li>▪ Make sure that the water tap is not clogged.</li> <li>▪ Make sure that the filter in the inlet hose is not clogged.</li> <li>▪ Make sure that the inlet hose has no kinks or bends.</li> </ul>
<p>The appliance does not drain the water.</p> <ul style="list-style-type: none"> <li>▪ The lights related to the programme buttons flash 2 times intermittently.</li> <li>▪ An acoustic signal sounds intermittently.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Make sure that the sink spigot is not clogged.</li> <li>▪ Make sure that the interior filter system is not clogged.</li> <li>▪ Make sure that the drain hose has no kinks or bends.</li> </ul>
<p>The anti-flood device is on.</p> <ul style="list-style-type: none"> <li>▪ The lights related to the programme buttons flash 3 times intermittently.</li> <li>▪ An acoustic signal sounds intermittently.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Close the water tap.</li> <li>▪ Make sure that the appliance is correctly installed.</li> <li>▪ Make sure the baskets are loaded as instructed in the user manual.</li> </ul>
<p>Malfunction of the water level detection sensor.</p> <ul style="list-style-type: none"> <li>▪ The lights related to the programme buttons flash 4 times intermittently.</li> <li>▪ An acoustic signal sounds intermittently.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Make sure that the filters are clean.</li> <li>▪ Switch the appliance off and on.</li> </ul>

<b>Problem and alarm code</b>	<b>Possible cause and solution</b>
<p>Malfunction of the wash pump or the drain pump.</p> <ul style="list-style-type: none"> <li>▪ The lights related to the programme buttons flash 5 times intermittently.</li> <li>▪ An acoustic signal sounds intermittently.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Switch the appliance off and on.</li> </ul>
<p>The temperature of the water inside the appliance is too high or malfunction of the temperature sensor occurred.</p> <ul style="list-style-type: none"> <li>▪ The lights related to the programme buttons flash 6 times intermittently.</li> <li>▪ An acoustic signal sounds intermittently.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Make sure that the temperature of the inlet water does not exceed 60°C.</li> <li>▪ Switch the appliance off and on.</li> </ul>
<p>Technical malfunction of the appliance.</p> <ul style="list-style-type: none"> <li>▪ The lights related to the programme buttons flash 12 times intermittently.</li> <li>▪ An acoustic signal sounds intermittently.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Switch the appliance off and on.</li> </ul>
<p>The level of water inside the appliance is too high.</p> <ul style="list-style-type: none"> <li>▪ The lights related to the programme buttons flash 15 times intermittently.</li> <li>▪ An acoustic signal sounds intermittently.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Switch the appliance off and on.</li> <li>▪ Make sure that the filters are clean.</li> <li>▪ Make sure that the outlet hose is installed at the right height above the floor. Refer to the installation instructions.</li> </ul>
<p>The appliance stops and starts more times during operation.</p>	<ul style="list-style-type: none"> <li>▪ It is normal. It provides optimal cleaning results and energy savings.</li> </ul>
<p>The programme lasts too long.</p>	<ul style="list-style-type: none"> <li>▪ If the delay start option is set, cancel the delay setting or wait for the end of the countdown.</li> <li>▪ Activating Extra Power increases the programme duration.</li> </ul>
<p>Small leak from the appliance door.</p>	<ul style="list-style-type: none"> <li>▪ The appliance is not levelled. Loosen or tighten the adjustable feet (if applicable).</li> <li>▪ The appliance door is not centred on the tub. Adjust the rear foot (if applicable).</li> </ul>
<p>The appliance door is difficult to close.</p>	<ul style="list-style-type: none"> <li>▪ The appliance is not levelled. Loosen or tighten the adjustable feet (if applicable).</li> <li>▪ Parts of the tableware are protruding from the baskets.</li> </ul>
<p>Rattling or knocking sounds from the inside of the appliance.</p>	<ul style="list-style-type: none"> <li>▪ The tableware is not properly arranged in the baskets. Refer to basket loading leaflet.</li> <li>▪ Make sure that the spray arms can rotate freely.</li> </ul>

Problem and alarm code	Possible cause and solution
The appliance trips the circuit-breaker.	<ul style="list-style-type: none"> <li>▪ The amperage is insufficient to supply simultaneously all the appliances in use. Check the socket amperage and the capacity of the meter or turn off one of the appliances in use.</li> <li>▪ Internal electrical fault of the appliance. Contact an Authorised Service Centre.</li> </ul>

Once you have checked the appliance, deactivate and activate the appliance. If the problem occurs again, contact an Authorised Service Centre.  
For alarm codes not described in the table, contact an Authorised Service Centre.



**WARNING!** We do not recommend using the appliance until the problem has been completely fixed. Unplug the appliance and do not plug it in again until you are certain that it operates correctly.

### THE WASHING AND DRYING RESULTS ARE NOT SATISFACTORY

Problem	Possible cause and solution
Poor washing results.	<ul style="list-style-type: none"> <li>▪ Refer to "<b>Daily use</b>", "<b>Hints and tips</b>" and the basket loading leaflet.</li> <li>▪ Use more intensive washing programme.</li> <li>▪ Activate the Extra Power option to improve the washing results of a selected programme.</li> <li>▪ Clean spray arm jets and filter. Refer to "<b>Care and Cleaning</b>".</li> </ul>
Poor drying results.	<ul style="list-style-type: none"> <li>▪ Tableware was left for too long inside the closed appliance. Activate AirDry to set the automatic opening of the door and to improve the drying performance.</li> <li>▪ There is no rinse aid or the dosage of rinse aid is not sufficient. Fill the rinse aid dispenser or set the level of rinse aid to a higher level.</li> <li>▪ The quality of the rinse aid can be the cause.</li> <li>▪ We recommend to use rinse aid always, even in combination with multi-tablets.</li> <li>▪ Plastic items may need to be towel dried.</li> <li>▪ The programme does not have the drying phase. Refer to "<b>Programmes overview</b>".</li> </ul>
There are whitish streaks or bluish layers on glasses and dishes.	<ul style="list-style-type: none"> <li>▪ The released quantity of rinse aid is too high. Adjust the rinse aid level to a lower level.</li> <li>▪ The quantity of detergent is too high.</li> </ul>
There are stains and dry water drops on glasses and dishes.	<ul style="list-style-type: none"> <li>▪ The released quantity of rinse aid is not sufficient. Adjust the rinse aid level to a higher level.</li> <li>▪ The quality of the rinse aid can be the cause.</li> </ul>
The interior of the appliance is wet.	<ul style="list-style-type: none"> <li>▪ This is not a defect of the appliance. Humid air condensates on the appliance walls.</li> </ul>

Problem	Possible cause and solution
Unusual foam during washing.	<ul style="list-style-type: none"> <li>▪ Use the detergent designed specifically for dishwashers.</li> <li>▪ There is a leak in the rinse aid dispenser. Contact an Authorised Service Centre.</li> </ul>
Traces of rust on cutlery.	<ul style="list-style-type: none"> <li>▪ There is too much salt in the water used for washing. Refer to "<b>The water softener</b>".</li> <li>▪ Silver and stainless steel cutlery were placed together. Do not put silver and stainless steel items close together.</li> </ul>
There are residues of detergent in the dispenser at the end of the programme.	<ul style="list-style-type: none"> <li>▪ The detergent tablet was stuck in the dispenser and therefore was not completely washed away by water.</li> <li>▪ Water cannot wash away the detergent from the dispenser. Make sure that the spray arms are not blocked or clogged.</li> <li>▪ Make sure that items in the baskets do not impede the lid of the detergent dispenser from opening.</li> </ul>
Odours inside the appliance.	<ul style="list-style-type: none"> <li>▪ Refer to "<b>Internal cleaning</b>".</li> <li>▪ Start the Machine Care programme with a descaler or a cleaning product designed for dishwashers.</li> </ul>
Limescale deposits on the tableware, on the tub and on the inside of the door.	<ul style="list-style-type: none"> <li>▪ The level of salt is low, check the refill indicator.</li> <li>▪ The cap of the salt container is loose.</li> <li>▪ Your tap water is hard. Refer to "<b>The water softener</b>".</li> <li>▪ Use salt and set regeneration of the water softener even when multi-functional tablets are used. Refer to "<b>The water softener</b>".</li> <li>▪ Start the Machine Care programme with a descaler designed for dishwashers.</li> <li>▪ If limescale deposits still remain, clean the appliance with appliance cleaners which are particularly suitable for this purpose.</li> <li>▪ Try a different detergent.</li> <li>▪ Contact the detergent manufacturer.</li> </ul>
Dull, discoloured or chipped tableware.	<ul style="list-style-type: none"> <li>▪ Make sure that only dishwasher-safe items are washed in the appliance.</li> <li>▪ Load and unload the basket carefully. Refer to the basket loading leaflet.</li> <li>▪ Place delicate items in the upper basket.</li> </ul>



Refer to "**Before first use**", "**Daily use**", or "**Hints and tips**" for other possible causes.

## TECHNICAL INFORMATION

Dimensions	Width / height / depth (mm)	446 / 818 - 898 / 550
Electrical connection <sup>1)</sup>	Voltage (V)	220 - 240
	Frequency (Hz)	50
Water supply pressure	Min. / max. bar (MPa)	0.5 (0.05) / 8 (0.8)

Water supply	Cold water or hot water <sup>2)</sup>	max 60 °C
Capacity	Place settings	10
Power consumption	Left-on mode (W)	5.0
	Off-mode (W)	0.50

1) Refer to the rating plate for other values.

2) If the hot water comes from alternative source of energy (e.g. solar panels), use the hot water supply to decrease energy consumption.

### LINK TO THE EU EPREL DATABASE


The QR code on the energy label supplied with the appliance provides a web link to the registration of this appliance in the EU EPREL database. Keep the energy label for reference together with the user manual and all other documents provided with this appliance.


It is possible to find information related to the performance of the product in the EU EPREL

database using the link <https://eprel.ec.europa.eu> and the model name and product number that you can find on the rating plate of the appliance. Refer to the chapter "Product description".

For more detailed information about the energy label, visit [www.theenergylabel.eu](http://www.theenergylabel.eu).

## ENVIRONMENTAL CONCERNS

Recycle materials with the symbol . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of appliances marked

with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.



[WWW.ZANUSSI.COM/SHOP](http://WWW.ZANUSSI.COM/SHOP)



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